



Ultimate Sports Travel and Events *presents...* Ultimate Fiji Tennis Cup Tournament 2020



Players & Supporters Terms and conditions

For the Players & Supporters tour

- * Accommodation in Deluxe hotels in a variety of room / bed configurations.
- * Meals – Breakfasts and Dinners for Players. Supporters Breakfasts and some Dinners
- * Transfers as required for airport and games and organised activities.
- * Fiji welcome Cocktail Drinks & Info Meeting
- * Availability to meet the locals and interact with village life
- * Sailing Safari adventure to deserted island including lunch and drinks on the island.
- * Dinner at Hard Rock Café (set menu) on return from Sailing Safari
- * Special Ultimate Fijian Dinner
- * Presentation function
- * Services of Ultimate Sports Travel & Events Representative throughout
- * International flights and associated taxes ex Sydney. Other departure cities on request.

What are the extras?

- * Passport and visa fees
- * Travel Insurance - discounted policy that can include dependent children under adult policy. Ultimate Sports Travel will assist with application and costs.
- * Any meals not stipulated in itinerary
- * Optional sightseeing excursions – costs to be advised
- * Tips / gratuities – not recommended for Fiji
- * Items of a personal nature e.g. phone calls, laundry etc

Please Note...

Tour Costings are in Au\$ and based on the following conditions

- * Current rates of exchange, taxes, service charges, airline schedules and fares as at 10 February 2020
- * Airline seats, accommodation and fixtures being available at time of booking
- * Minimum number of passengers travelling together for the entire tour itinerary as noted

Any changes to the above conditions may result in a recosting

Booking and Payment Conditions

Ultimate Sports Travel & Events will invoice at regular intervals.

A Non-Refundable deposit of \$200 per person is required on return of Booking Form.

Booking Forms must be completed. If passport details are not known, they can be included later.

Second deposit of \$500 per person is due 30th May 2020

Third deposit of \$500 per person is due 30th August 2020

Final payment will be invoiced 30th October 2020

Payments can be made by Direct Deposit – Commonwealth Bank Account: 1017 9904 BSB: 062 333 or

Cheque made out to Ultimate Sports Travel & Events

Credit cards accepted are VISA, Mastercard and AMEX – bank process fee 1.9%

Failure to make scheduled payments can incur further costs or cancellation of your tour.

Cancellation fees – if you cancel your booking, the amount of your deposit will not be refunded, including deposits required by suppliers. If you have paid the balance of your tour cost, cancellation fees may be imposed to all or part of the total price paid. Once your tour has commenced, you cannot cancel or obtain a refund of any component of your booking regardless of whether you use it or not.

As an example of a person cancelling their tour, the following could apply.

Cancellation fees as follows -

Tour cancelled	more than 90 days prior to departure	Au\$200.00 per person
"	between 90 and 60 days prior to departure	Au\$500.00 per person
"	Less than 60 days prior to departure	up to 100% of tour cost

All above PLUS any levies or cancellation fees from service providers.

Changes by you

If you change your tour in any manner and your documents need to be reissued or amended, a change fee is payable. This is in addition to any cancellation or change fee imposed by suppliers for any component you change or cancel.

Costings

The advised costing can be affected by currency exchange rate fluctuations and airline tax amendments, etc over which Ultimate Sports Travel & Events have no control.

"Hidden Costs"

It must be realised that there are always extra costs which cannot be included in an initial presentation and should be taken into consideration e.g.

- * **Passport and Visa fees** - valid passports are required for **all** departing passengers and should be applied for by each tour member (if required). The passport must have minimum 6 months validity from the return date. A visa **is not** currently required for Australian or New Zealand passport holders to Fiji however, tour members travelling on alternative passports should check with our office or the respective Consulate for entry and departure requirements. Visa's do take some time to acquire as there are strict guidelines and protocol.
- * **Airline Taxes** - can be subject to substantial increase without notice due to currency fluctuation and/or introduction of new taxes (e.g. fuel surcharges!)
- * **Travel Insurance** – is compulsory and a discounted premium is available from Ultimate Sports Travel & Events which will cover players on the field in addition to standard travel insurance cover inclusions. If a parent is travelling, the dependent family members are covered under the same policy.
- * **Incidentals** – Fiji is a warm to hot destination and the tournament games and other activities can be in isolated locations. It is the team / persons own responsibility to prepare for these conditions.

Attend Other Activities

Fiji is a wonderful destination and the people are amazing. As we move closer to departure there will be options to have your team attend a work project at a local village, interact with local Fijians or engage in several other activities like visiting an island, jet boating, jet ski adventures, fun at the Water Park & more!

Accommodation

Ultimate Sports Travel & Events reserves the right to amend or change hotel / resort accommodation locations subject to availability and suitability for the group.

Photography / Video

In permitting myself to participate, I understand that my photograph / video may appear in publicity or brochures marketing the Ultimate Sports Travel & Events programmes. I understand that there are no rights granted to me to inspect or approve photographs / video prior to publication.

Countdown Procedures

Countdown commences approximately 60 days prior to departure with final checks being made on -

- * Final passenger numbers - official party and accompanying supporters
- * Check of Booking Forms and Travel Insurance
- * Passport/visa requirements
- * Travelling tips/customs etc
- * Departure formalities
- * Final documentation requirements
- * Tour Manager briefing and touring group presentations

Failure to meet the payment schedules or correct passenger information can result in additional fees or cancellation. A copy of passports may be required to verify information to airlines.

Extend your stay

Persons wishing to extend their stay pre or post tour should discuss with our office. The Fiji outer islands are absolute paradise and certainly high on the wish list. Ultimate Sports Travel can provide very competitive rates to extend your holiday.

NOTE: A full & comprehensive departure brief is conducted personally with the group leader approximately two weeks prior to departure. This includes confirming of all documents, details of accommodation, day by day travel information, games, etc, etc.

Basic Itinerary Overview

A tennis tour with extra's - perfect for combining great tennis in a tournament with the memories that Fiji inspires in us all as a fun destination. Games will be competitive; the hot conditions tough; and the friendships you make will last a lifetime.

Flights, accommodation, Meals (as stated above) are included along with transfers to / from the airport and tennis centres. We provide the Ultimate tournament package.

Departure from various cities is available.

IMPORTANT: Ultimate Fiji Tennis Cup is an invitational tournament. **All Players and Supporters must purchase the package tour from Ultimate Sports Travel & Events to be included in the activities, transfers and events.** Our prices are very competitive and inclusive to ensure a wonderful holiday & competitive tournament for all to enjoy.

For more information or to just discuss the tour in general, contact me on the numbers below.

Tournament age groups are subject to confirmation by Fiji Tennis Association and can be amended at any time. If an age group division is changed, Ultimate Sports Travel & Events will enter the player in the next best suitable age division.

By sending in your Booking Form and Deposit Payment you acknowledge acceptance of the Terms & Conditions. **Officials, Players & Supporters** should read the relevant tournament information including Tournament Rules and Existing Medical Conditions. Code of Conduct for Supporters and Players / Officials.

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